

# STATE BAR OF TEXAS



## COMPLAINT PROCESS

### POLICY

Pursuant to State Bar Act Section 81.036, the State Bar of Texas will maintain a file on the receipt, investigation, resolution, and communications regarding all written complaints, other than a grievance against an attorney, filed with the State Bar.

### SUBMITTING A COMPLAINT

A written complaint must include the facts upon which the complaint is based.

Written complaints may be submitted online at [texasbar.com/contactus](http://texasbar.com/contactus) or by mail to:

State Bar of Texas  
1414 Colorado Street  
Austin, TX 78701

The sender must provide the following the following information when filing a complaint:

- full name, mailing address, email address, and phone number;
- the subject matter of the complaint; and
- if applicable, the name of each person/department contacted in relation to the complaint

The State Bar will acknowledge receipt of your complaint within 10 working days. Anonymous complaints will not be processed.

The State Bar will provide a written response to you within 60 days of receipt of your written complaint.

Until final disposition of the complaint, you shall be notified at least quarterly of the status of the investigation unless the notice would jeopardize an undercover investigation.

For any other questions regarding this process please call 800.204.1724.