CELEBRATING 75 YEARS



STATE BAR of TEXAS

ANNUAL REPORT 2013-2014

STATE BAR OF TEXAS MISSION STATEMENT

The mission of the State Bar of Texas is to support the administration of the legal system, assure all citizens equal access to justice, foster high standards of ethical conduct for lawyers, enable its members to better serve their clients and the public, educate the public about the rule of law, and promote diversity in the administration of justice and the practice of law.

It is my pleasure to present to you the 2013-2014 State Bar of Texas Annual Report.

In many ways, the story of the past bar year could be told through numbers. The State Bar celebrated 75 years of service, and we observed the 50th anniversary of the Civil Rights Act of 1964. Our new Texas Bar Private Insurance Exchange saw more than 21,000 visits and 1,800 enrollments, and TexasBarCLE offered approximately 100 live courses and 75 live webcasts. Our Solo and Small Firm CLE events served nearly 200 attorneys in McAllen and Amarillo, and nearly 1,000 attorneys received career advice through our new Alternative Careers for Lawyers seminars in Houston, Dallas, Austin, and online at TexasBarCLE.com.



Numbers alone would miss an important part of the story, however. One of the pleasures of working for the State Bar is hearing accounts of how our programs and services are impacting lives and making a difference. One seasoned family law attorney, having read a *Texas Bar Journal* article on tips for new lawyers, thanked us for reminding her of the importance of sitting with clients behind the rail to ease their apprehension at court appearances. "Thank you for making me a better lawyer," she wrote. And another attorney told us the Texas Lawyers' Assistance Program "helped save my life. Not just my career, but my life." These stories, as much as the numbers above, are the fruits of our labor.

This year's Annual Report provides an overview of our programs and services along with anecdotes from three of our members who were licensed the year the State Bar Act was signed, in 1939. I hope you enjoy their stories.

As always, I am thankful for the hard work and commitment of the State Bar's officers, directors, volunteers, and staff. Together, we are succeeding in our mission to strengthen the legal profession while serving Texas lawyers and the public.

Sincerely,

Michelle Hunter Executive Director

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1939-2014



2013-2014 PRESIDENT

Over the past year, Lisa Tatum enriched the lives of many. She traveled the state, talking to practitioners, meeting with judges, and reaching out to local bar leaders. She discussed issues facing the profession, listened to feedback from lawyers, and wrote opinion pieces about the importance of assisting veterans, celebrating freedom, and helping low-income Texans in need of legal services.



Like many lawyers, Tatum was drawn to the profession because of a desire to help those who don't have the means to help themselves. The State Bar encourages Texas attorneys to provide at least 50 hours of pro bono legal services each year, and hundreds of attorneys regularly exceed that goal. But Tatum realized the state's lawyers could do even more with the proper resources, which is why she helped launch the Care Campaign, a program designed to further empower Texas attorneys to provide pro bono services. Through the Care Campaign, attorneys can find practical training tools, interpreters for clients with limited English-language abilities, and access to malpractice insurance through a specialized network. The program includes a Care Kit—a box containing all of the resources that local bar associations and legal organizations need to easily hold a legal advice clinic.

It was Tatum's commitment to giving back that inspired her civics initiative *I was the first. Vote for Me!* As the first African-American president of the State Bar of Texas, she made it her mission to acknowledge those before her who paved the way for others to succeed. *I was the first. Vote for Me!* is an award-winning multimedia program that teaches elementary school students about the important firsts in U.S. and Texas history that are included as part of the Texas Essential Knowledge and Skills standards. More than 15,000 *I was the first. Vote for Me!* books have been distributed to teachers, students, parents, and attorneys across Texas. During the 2013-2014 bar year, the program was introduced to 6,436 teachers and 275,887 students were impacted.

These presidential initiatives are a testament to Tatum's dedication to strengthening the legal profession and commitment to protecting the rule of law—and a legacy that will enhance the lives of others for years to come.





DECADES OF DEDICATION

In the grand scheme of history, three-quarters of a century is not a long time. Our country was founded nearly 240 years ago, and the Magna Carta—one of the most important legal documents in the history of democracy—turns 800 next year. Yet as we commemorate the comparatively short 75 years of the State Bar of Texas, we realize that many men and women have dedicated a significant portion of their lives to upholding the law and ensuring that all people in Texas have access to justice decade after decade. Now, we acknowledge three 75-year members of the bar and their varied accomplishments and contributions to society.

MILTON H. WEST JR.

Milton H. West Jr. graduated from the University of Texas School of Law on June



5, 1939. He then went on to receive his LL.M. in taxation from Harvard Law School and in 1940 was hired by the Houston firm of Andrews, Kelly,

Kurth, and Campbell (now Andrews Kurth), where he practiced for 55 years. His son, Milton H. West III, spoke with the *Texas Bar Journal* in July 2014 about his father's career and life.

Did your father's military experience affect his law career?

I think it absolutely shaped him. After serving in so many battles, and facing certain death, he just was not intimidated by regular life.

Did he ever talk about any memorable cases?

No, he was pretty tight-lipped about that, which is why clients like Howard Hughes trusted him.

What was his greatest accomplishment?

I'd have to say one was assisting with the developing, managing, and, ultimately, dismantling of the entire Hughes network of companies. However, I asked him one time what he thought his greatest accomplishment was, and I was referring to law practice, but he answered without hesitation, "Oh, my family, by far."

BERNARD HIRSH

In 1933, 16-year-old Bernard Hirsh began taking pre-law courses at the University of



Texas at Austin. Six years later, the law school graduate moved to Dallas in hopes of landing a job. He quickly discovered that there were few

opportunities for lawyers and accepted alternative positions in the business world, where he remained until his retirement in 1982. Hirsh never practiced law in the formal sense, but the 98-year-old has maintained his membership in the State Bar of Texas. The *Texas Bar Journal* spoke with Hirsh in July 2014.

After you graduated from law school, what was the next step?

I went to Dallas to make my fortune. In 1939, only the big law firms were doing business. My wife had an aunt and an uncle in Dallas who had a business. When the war was over, they asked me if I would come into the business.

Is there a reason that you decided to maintain your State Bar membership?

I'm just proud of the fact that I am a law graduate of UT. The legal background gives me confidence, without being overconfident. I feel very happy that I made the choice that I did.

LEROY G. DENMAN JR.

In 1936, Leroy G. Denman Jr. graduated from the University of Texas at Austin and



then went down the path of a legal career, receiving a law degree from the University of Texas School of Law in 1939.

Denman practiced with family members

during his early years. In August 2014, the *Texas Bar Journal* spoke with Denman's wife, Diana Denman, who assisted with the following interview.

What have you found most interesting about the law?

The practice of law has blessed me with wonderful clients that had things for me to do that were interesting, and they entrusted me with their dreams—whether it be a ranch, a survey business, a publishing company, scientific research, or land and wildlife resources.

What have been your greatest accomplishments as a lawyer?

Being associated with successful people is as good as a law practice can get.

What advice would you give to new lawyers?

I believe the greatest challenge to young lawyers today is to read the law as it was written. The rule of law is the beacon of hope to all of the free world.



WHAT WE DO

Building Your Practice: The State Bar of Texas offers tools to help attorneys grow their practices. One is the Lawyer Referral and Information Service, which connects clients in need of legal representation with attorneys who can help. LRIS provides referrals in more than 240 Texas counties areas that don't have a local system in place. Callers to the service are given a 30-minute consultation with a participating attorney for \$20, with the attorney charging regular fees afterward if retained. LRIS attorney members receive 20 percent off TexasBarCLE products and services. The bar also offers the Texas Bar Career Center, which is a great online tool for both employers and job seekers. Visit the Career Center to post open positions or search online for Texas legal-related jobs. Every other week, State Bar of Texas members receive a Job Flash featuring the latest jobs posted to the Career Center.

Members and the public can follow the bar on Facebook, Twitter, LinkedIn, Instagram, Pinterest, and Flickr for timely announcements on lawyers in the news, reminders about their membership, links to special articles, and information about events. The Texas Bar Blog provides more information about special events, award recipients, *Bar Journal* summaries, and attorney profiles, while Texas Bar Today, a website and Twitter feed, offers curated legal news and commentary by Texas lawyer bloggers. Finally, the bar has launched a YouTube channel, Texas Bar TV, to showcase interviews with experts on the latest legal trends and hot topics.

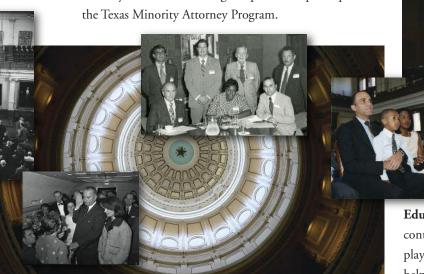


Communications: The bar keeps members informed in a variety of ways. Each month, excluding August, members receive the *Texas Bar Journal*, which includes information and in-depth stories on current legal topics, human interest features, disciplinary actions, technology, and more. It can also be viewed online at texasbar.com/tbj.

Continuing Legal Education: TexasBarCLE is one of the top providers of continuing legal education in the country and often sets the national standard for CLE content and delivery. During the 2013-2014 bar year, TexasBarCLE offered 29 multi-day, advanced-level courses, 50 one-day institutes, and 21 "101"-level courses, along with 75 original webcasts covering multiple topics. All programs are videotaped and archived for online viewing, with more than 1,900 hours available as online classes. Also, more than 19,000 CLE articles are featured in the online library, including more than 1,500 ethics-related articles.

Diversity and State Bar Participation: Without its members' participation, the State Bar would be unable to meet its standards of excellence in service. In the 2013-2014 bar year, approximately 42 percent of State Bar members were members of one or more section, and 688 members volunteered as members of standing committees. The Office of Minority Affairs and other State Bar initiatives include the Texas Minority Counsel Program, which matches minority attorneys with corporations looking to hire counsel, and the Texas Minority Attorney Program—CLE events geared toward women and minority attorneys. In bar year 2013-2014, TMCP participants included 450 attorneys, 41 corporations, and 66 sponsoring law firms. In bar year 2013-2104, 191 attorneys, law firms, and legal departments participated in

Vote for Me! highlights important historic firsts who are part of the elementary TEKS standards. Students can go online and view animated figures explaining what they have accomplished and afterward, vote on the character they believe is the most significant (a fictional school will be named after the first who receives the most votes). The program incorporates lessons in reading, history, civics, voting, math, and citizenship. The website, texasbar.com/iwasthefirst, also hosts supplementary materials for teachers. I was the first. Vote for Me! is also available in an electronic book format and hard copy, and all materials are available in both English and Spanish.



Educating the Public: In an effort to reach as many members of the public as possible with useful information about the Texas legal system and the law, the State Bar, the Texas Young Lawyers Association, and the bar's Law-Related Education Department publish, in print and online, dozens of handbooks and pamphlets in both English and Spanish on such topics as health issues, senior citizen issues, employment law, veterans rights, family law, school law, and consumer and tenants rights. Law-Related Education holds teacher workshops and publishes educational materials for teachers and children. Last year, 2013-2014 State Bar President Lisa Tatum worked with Law-Related Education to develop an award-winning program for elementary school students. *I was the first.*

Educating Young Lawyers: In addition to providing continuing legal education for all lawyers, the bar also plays an important role in educating young lawyers, helping them build a strong foundation for the practice of law. Programs include: After the Bar Exam, which offers links to more than 65 online video classes and access to other helpful resources for people who have graduated from law school and are awaiting the results of the bar exam; Transition to Practice, a template mentoring program that is adaptable for bar associations of all sizes; and Ten Minute Mentor, a collection of 10-minute online videos of lawyers offering practical advice or tips on specific legal topics. Also, many State Bar sections offer free membership for first-year lawyers and law students. Sections often partner together for law school seminars and mentoring programs. Finally, the State Bar of Texas Law Student Division provides an avenue for law students to connect to the bar before graduating, offering educational, networking, and scholarship opportunities.



75 YEARS OF THE STATE BAR OF TEXAS

1868: Galveston forms the first bar association in Texas.

1882: The Texas Bar Association is officially inaugurated with 300 members.

1930: The Junior Bar, the precursor to the Texas Young Lawyers Association, is formed. **1940:** William Carssow is named the first State Bar executive secretary (executive director).

1940: The first set of disciplinary rules is approved.

1940: The referendum on the State Bar rules is approved.

1940: The first State Bar president, Angus G. Wynne Sr., assumes office.



1950-1951: The State Bar establishes legal aid clinics.

1951: The State Bar purchases a lot at 15th and Colorado streets for its headquarters building.

1953: William E. Pool is named secretary-treasurer (executive director).

1962: The Texas and Mexico bars hold a joint convention.



1963: The State Bar hires Gene Cavin as its first director of continuing legal education. **1972:** H.C. Pittman is selected as executive director

1974-1975: Financing and construction begins on the new State Bar building.



1930s 1940s 1950s 1960s 197

1938: The *Texas Bar Journal* debuts.



1939: The State Bar Act



1940: The State Bar Board of Directors holds its first meeting.

1940: Fort Worth hosts the first State Bar annual convention.

1940: Judge Few Brewster becomes the first elected president of the State Bar.



1942: William J. Park is named the State Bar secretary-treasurer (executive director).

1944-1945: The first State Bar roster is compiled.

1953: The original State Bar building, the precursor to the Texas Law Center, is occupied.



1954: Earl Hall is hired as the State Bar's first general counsel.

1955-1956: The State Bar establishes a president-elect system to provide for better leadership continuity.

> 1957-1958: The State Bar marks the 75th anniversary of the Texas Bar Association.



1965: The Texas Bar Foundation is formed

1975: The Client Security Fund is created.

1976: The Texas Law Center is completed and opens as the new State Bar headquarters.



1978: Tom Hanna is named executive director

1978-1979: The State Bar undergoes a successful sunset review. Throughout 2014, we are celebrating the 75th anniversary of the State Bar of Texas, which was created in 1939 with the passage of the State Bar Act. Here, we have assembled a variety of notable and interesting events and people from State Bar history. Go to texasbar.com/75 for the full, interactive timeline.

1981: W. Reed Quilliam Jr. is named executive director.

> 1982: Edward O. Coultas becomes executive director.



1982: The Texas Bar Association marks 100 years.



1990: Karen R. Johnson becomes the first woman executive director of the State Bar.

> 1991: The State Bar undergoes a successful sunset review.

1992: The Pro Bono College is created.





2000-2001: The State Bar launches its first web portal, MyTexasBar.com.

> 2003: The State Bar undergoes a successful sunset review.

> > 2005: John P. Edwards is named executive director.

2010-2011: Texas Lawyers for Texas Veterans is created.



2010s 1980s 1990s 2000s 70s

1986: Larry Montgomery is named executive director.

> 1989: The Texas Lawyers' Assistance Program is created.



1992-1993: Harriet Miers is the first woman elected president of the State Bar.



1994: New advertising and solicitation rules are approved by referendum.



Alvarado is named executive director.

> Pena is the first Hispanic to serve as State Bar president.

2008: Michelle Hunter is named executive director.

> 2008-2009: LeadershipSBOT is launched.



2013: The Texas Bar Private Insurance Exchange debuts.



2013: Lisa M. Tatum is sworn in as the first African-American State Bar president.



1998-1999: Richard



WHAT WE DO

Ethics Helpline: The Ethics Helpline at (800) 532-3947 provides non-binding, non-confidential advice to licensed Texas attorneys on ethics questions, including information on how to access the rules and find relevant ethics opinions and case law to help them make informed decisions.



Law Practice Management: The Law Practice Management Program provides members with information on starting, maintaining, growing, or closing a practice. Free resources available at texaslawpracticemanagement.com include how-to brochures on topics such as setting billing rates and running a paperless office and links to the popular *Ten Minute Mentor* video series. Another guide to hanging out a shingle is the Texas Young Lawyers Association project *Office in a Flash*. This initiative provides useful materials for starting a practice, including information about business plans, firm structure, office logistics, technology, and how to obtain and manage revenue. Don't forget to look for the Solo and Small Firm column in each issue of the *Texas Bar Journal*.

Legal Services for All Texans: The State Bar of Texas is committed to ensuring that all Texans, regardless of income, have access to our courts. The Legal Access Division provides support to legal service programs and volunteer attorneys. It refers low-income Texans in need of legal assistance to local legal aid providers and works with local bar associations and legal aid providers to expand pro bono efforts in their communities, including recruiting and training volunteers. Last year, more than \$1 million was raised for legal services through contributions and as a result of access-to-justice campaign initiatives. These funds were distributed to the Texas Access to Justice Foundation and the Texas Bar Foundation to provide grants to expand direct legal services to poor and low-income Texans.



Local Bar Services: The State Bar of Texas Local Bar Services Department fosters and maintains relationships between the State Bar and local bar associations, offering a number of support services. Each year, a Local Bar Leaders Conference offers education and networking for local bar executives and volunteer leaders. Outreach to local bars helps to fulfill one of the purposes outlined in the State Bar Act.

Member Benefits and Online Tools: The State Bar remains committed to offering its members unique access to resources, goods, and services to help them in their professional as well as personal lives. State Bar members can manage their member profiles and MCLE hours online on My Bar Page at texasbar.com. As of June 2014, the State Bar of Texas now provides its members free access to Fastcase, one of the nation's most popular legal research systems. Texas

attorneys continue to receive free access to the Casemaker legal research service, along with expanded premium Casemaker services at no cost. The State Bar of Texas is the first and only bar association in the country to offer its members free access to both Fastcase and Casemaker.

Member Discounts: The State Bar of Texas Member Discount Program offers discounts for home, office, travel, vacation, and other purchases. There are more than 200 discount providers, and members can save up to 25 percent or more. In addition to the member discount program, professional liability insurance is offered at special rates by USI Affinity and the Texas Lawyers' Insurance Exchange.



Preserving History: The State Bar Archives Department serves as the official repository for the records of the State Bar of Texas (1939-present), the Texas Bar Association (1882-1939), and donated legal history materials. The staff members of the Archives Department also serve as staff members of the Governor Bill and Vara Daniel Center for Legal History.

Protecting the Public: The Client-Attorney Assistance Program answers a hotline at (800) 932-1900 to help resolve minor issues between clients and attorneys before they rise to the level of sanctionable grievance offenses. During 2013-2014, the CAAP staff took action more than 39,000 times and provided dispute resolution services for more than 1,100 Texas lawyers and their clients. The Texas attorney discipline system is administered by the Office of Chief Disciplinary Counsel, whose work is overseen by the Commission for Lawyer Discipline. CDC represents the commission in disciplinary litigation. In 2013-2014, the CDC Ethics Helpline received more than 6,000 calls, and the State Bar disciplinary system issued a total of 322 sanctions, resolving 403 filed grievances. Also, the Client Security Fund assists clients whose lawyers take funds belonging to them. Clients can apply to the fund after disciplinary proceedings are completed. Payouts are funded through an annual

appropriation from the bar, currently more than \$1 million; interest on the corpus; and any restitution received. In 2013-2014, 134 applications were presented and 118 were approved, resulting in grants totaling \$1,232,355.

Texas Bar Connect: In 2007, the bar launched the first members-only private social network, Texas Bar Circle. In 2014-2015, a new platform with advanced features, called Texas Bar Connect, will offer lawyers an enhanced way to interact and share practice tips. Texas Bar Connect features single sign-on, which enables users to easily log in to the platform using their My Bar Page log-in information; special communities designed to facilitate discussion of practice-area-specific legal questions; a resource library that allows users to easily upload and share documents and articles; and a directory to easily search for a colleague, or connect with an attorney in a specific field of law.

Texas Bar Private Insurance Exchange: In the fall of 2013, the State Bar of Texas announced the Texas Bar Private Insurance Exchange, a multi-carrier private exchange designed for State Bar of Texas members, their staffs, and their dependents. Member Benefits, Inc., which has specialized in association programs for more than 30 years, was selected to administer the exchange. Available to both individuals and employer groups, the Texas Bar Private Insurance Exchange offers a wide range of health insurance choices, including access to and choices from the Public Exchange, the Private Exchange, and Non-qualified Health Plans.

Texas Lawyers' Assistance Program: The Texas Lawyers' Assistance Program helps lawyers, judges, and law students whose professional performance and personal wellbeing is impaired because of mental health or substance abuse concerns, chronic stress, or cognitive decline. In 2013-2014, TLAP provided direct assistance to nearly 600 members of the legal profession and made 49 presentations at local bar association events, judicial conferences, TexasBarCLE events, and law schools. All communication with TLAP is confidential by statute.

Texas Lawyers for Texas Veterans: Texas Lawyers for Texas Veterans, a State Bar of Texas program, continues to grow, and more than 30 local bar associations are now participating. Since its inception in 2010, 4,000 volunteer attorneys have helped more than 13,000 veterans.



BY THE NUMBERS

The following information is collected pursuant to Section 81.0215 of the Texas Government Code Ch. 81 (the State Bar Act), which requires the State Bar of Texas to adopt a strategic plan every two years that includes measureable goals and a system of performance measures. The State Bar Act further requires the bar to report to the Supreme Court of Texas the outcomes of these strategic plan performance measures.

As the basis of its current strategic plan, the bar identified six broad strategic categories guiding its goals and performance measures: 1) Service to the Public; 2) Service to Members; 3) Protection of the Public; 4) Access to Justice; 5) Sound Administration and Resources; and 6) Financial Management. The following data provide a snapshot of results and outcomes of State Bar core services for the 2013-2014 bar year.

SERVICE TO THE PUBLIC

Distribution of printed information regarding legal issues and topics of particular relevance to the public: 42,275 pamphlets

Distribution of multimedia information regarding legal issues and topics of particular relevance to the public:
51 news releases, media advisories, and op-eds

Distribution of online information regarding legal issues and related topics of particular relevance to the public: 46,875 pamphlets page hits and 2,951 media page hits

Visits to pages on State Bar-related websites containing legal information on legal issues of importance to the public:

46,875 pamphlets page hits, 2,951 media page hits, 1,643 unique hits, 24,100,428 total hits to the SBOT website, and
12,218,159 unique page views

Traffic to State Bar social media sites on legal issues of importance to the public: 17,010 interactions, 10,310 unique users, and 27,796,853 impressions for Facebook and Twitter

Courses provided to teachers by the Law-Related Education
Department: 166 Law-Focused Education teacher training
sessions and 6,436 teachers trained by LRE

Students taught by teachers trained by LRE:

275,887 students impacted by teacher training sessions

LRE/LFEI website hits: **81,124** visits to www.texaslre.org, **69,817** visits to www.texasbar.com/civics, and **25,578** visits to www.texasbar.com/iwasthefirst

More than **15,000** *I* was the first. Vote for Me! books have been distributed to teachers, students, parents, and attorneys across Texas.

Presentations by attorneys/judges in public schools using TYLA materials: 14 events involving approximately 800 students

Number of those helped by Texas Lawyers for Texas

Veterans and by Legal Assistance to Military Personnel programs:

The Legal Assistance to Military Personnel program received

85 online inquiries; since 2010, more than 4,000 attorneys have assisted more than 13,000 veterans through TLTV, local bar associations, and other attorney volunteer organizations

Lawyer Referral Information Service referrals: Almost **60,000** referrals

SERVICE TO MEMBERS

Attendance trends for TexasBarCLE webcasts:
FY 2012 Offerings—167, Attendance—9,195;
FY 2013 Offerings—165, Attendance—14,586;
FY 2014 Offerings—159, Attendance—9,258

Attendance trends for TexasBarCLE online CLE:
FY 2012 Offerings—689, Attendance—60,312;
FY 2013 Offerings—764, Attendance—88,498;
FY 2014 Offerings—742, Attendance—77,656

Attendance trends for TexasBarCLE video courses:
FY 2012 Offerings—72, Attendance—3,334;
FY 2013 Offerings—63, Attendance—3,504;
FY 2014 Offerings—69, Attendance—3,444

Attendance trends for TexasBarCLE live courses:
FY 2012 Offerings—86, Attendance—15,890;
FY 2013 Offerings—107, Attendance—19,027;
FY 2014 Offerings—102, Attendance—17,063

Sales of books by TexasBarBooks: 12,050 books and DVDs

Diversity of SBOT membership: 65% male and 35% female; 67.1% Caucasian, 5.6% Hispanic/Latino, 3.5% African American, 2.0% Asian, 0.2% American Indian, and 20.3% not specified; 75% increase in ethnic minority attorneys in past 10 years; 51% increase in women attorneys in past 10 years

Diversity of SBOT section membership:
39,950 attorneys are members in sections;
80% are males, 20% are females;
9% of members are an ethnic minority

Over the past 10 years, the number of Texas attorneys has increased by 30%, growing from 73,804 attorneys in the 2004 bar year to 94,804 in the 2014 bar year. This compares to an increase of 75% (9,278 to 16,262) in racial/ethnic minority attorneys and a 51% (21,146 to 31,906) increase in women attorneys in the past 10 years.

Between bar years 2004 and 2014, the number of Texas attorneys who were members of one or more State Bar sections increased by approximately 36%, growing from 29,402 in 2004 to 39,950 in 2014. The number of racial/ethnic minority attorneys who were members of one or more sections nearly doubled, growing from 2,997 in 2004 to 5,884 in 2014. During this time, the number of women attorneys in one or more sections increased by 58% (8,373 to 13,197).

From bar year 2004 to 2014 the percent of women on State Bar committees grew by an estimated **39%**, going from **33%** of committee members in 2004 to **46%** in 2014. Representation of racial/ethnic minority attorneys in State Bar committees grew by an estimated **45%** from 2004 to 2014, going from **20%** of committee members in 2004 to **29%** in 2014.

Diversity of SBOT committee membership: 54% male, 46% female, and 29% ethnic minority

Information regarding SBOT member benefits is disseminated to members through brochures, pamphlets, presentations, and a monthly email newsletter.

The State Bar remains committed to offering its members unique access to resources, goods, and services to help them in their professional as well as personal lives. In bar year 2014 there were a total of 231 benefit providers featured through the State Bar Member Discount Program. Goods and services offered through the program include lawyer-specific programs, financial services, travel discounts, car rentals, office supplies, health insurance through the State Bar of Texas Private Insurance Exchange, and professional liability insurance through USI Affinity and TLIE.

Visits to SBOT member benefits web pages: 1,055

In-state SBOT members using SBOT member benefits: 19,928

Visits to Ten Minute Mentor videos on the website: attorneys—average of **1,658** users per month; law students—average of **680** users per month

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Attorney Program: 191

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Counsel Program:

450 attorneys attended, 41 corporations participated, and
66 sponsoring law firms participated

The Texas Lawyers' Assistance Program assisted **586** lawyers, judges, and law students and made **49** presentations at local bar associations, conferences, CLE events, and law schools

Number who voted in 2014 SBOT elections (officers & directors): 20,514 (22% of eligible voters); 60% voted online, 40% voted by paper ballot

PROTECTION OF THE PUBLIC

Contacts the Client-Attorney Assistance Program received: 23,170 contacts (17,559 live calls and 5,611 mail requests)

Dispute resolutions conducted by CAAP:

1,127 (attorney/client relationship);
assisted 2,102 inmates (a 48% increase from 2012-2013);
39.033 total CAAP actions on behalf of callers/clients

For the bar year 2013-2014, the Commission for Lawyer Discipline screened and classified **7,394** grievances.

BAR YEAR 2013-2014

	Total Sanctions	Total Complaints Resolved
Disbarments	21	21
Resignations	17	55
Suspensions	131	164
Public Reprimands	31	34
Private Reprimands	65	72
GRP	57	57
Total	322	403

Eligible applications considered by the Client Security Fund: 134

Eligible applications approved by the Client Security Fund: 118

Total amount of grants paid by the Client Security Fund: \$1,232,355 (an all-time record for the fund)

A Client Security Fund newsletter is published bi-annually on the bar's website, and the January 2014 newsletter was sent to **255** recipients, including district attorneys' offices, victims assistance offices, board members, grievance committee chairs, Supreme Court justices, Grievance Oversight Committee members, and co-relevant funds in the other **49** states and the provinces of Canada. A brochure about the fund is also published on the website. In addition, an application is available online and may be filed electronically.

The Ethics Helpline handled more than 6,000 calls.

Number of TexasBarCLE presentations on ethics presented by the CDC staff: **50**

Number of ethics publications by TexasBarBooks: 17 books and 2 DVDs

ACCESS TO JUSTICE

Legal aid referrals made by SBOT to members of the public and to inmates: **3,938**

Legal aid and pro bono attorneys using the free legal research: **350** attorneys and **90** paralegals

Legal aid and pro bono attorneys using the free malpractice insurance: **58**

Legal aid and pro bono attorneys who received scholarships to
TexasBarCLE events in conjunction with the Legal Access Division: 211

Legal Access Division DVD CLE requests: 16

Legal aid attorneys who received help through the Student Loan Repayment Assistance Program: **100**

Attendees at Legal Access Division annual seminars:

280 attended the Poverty Law Conference, 79 attended the Pro
Bono Coordinators Retreat, and 30 attended the Pre-Trial Academy

Texas Lawyers for Texas Veterans: Since 2010, more than **4,000** attorneys have assisted more than **13,000** veterans through local bar associations and other attorney volunteer organizations

Additional Legal Access Division-ATJ Data:

- 1. Money raised at the ATJ Gala: \$351,450
- 2. Voluntary ATJ contributions: \$1,048,245
- 3. Attorneys contributing to ATJ: 7,632 (as of July 15, 2014)
- Interns in the ATJ Internship program: 4 students for 10 weeks,
 1 student for 6 weeks, 1 student for 5 weeks
- Lawyers trained at Pre-Trial Academy: 30 legal aid attorneys
 participated as students; 25 attorneys participated as
 teacher/faculty members from the Texas Fellows of the American
 College of Trial Lawyers
- Lawyers trained through Family Law Essential Seminars:
 270 attendees at 11 courses during bar year 2013
- Technology Committee—eLearning activity (technology training):
 In January 2014, 105 people attended a webinar presented by Tyler Technologies that covered the new mandatory e-filing system; legal aid and local bar association staff completed 7,945 e-learning courses on UniversitySite

- 8. People who attended ATJ Commission workshops at the 2013 Local Bar Leaders Conference: **58** attended Access to Justice in Texas—What Bar Associations Can Do To Help, **34** attended Opportunities for Action—Local Change Equals Statewide Impact, **54** attended Remote Access—Virtually Connecting Attorneys to Clients, and **53** attended Growing the Pie—Raising the Funds by Raising the Profile of Your Organization
- Pro bono reporting numbers (online reporting):
 a. Legal Services to the Poor: 91,337 hours
 b. substantially reduced fee: 30,001 hours
- 10. Interviews with legal aid organizations and pro bono programs across the state: **60**
- 11. In-person meetings to create and continue dialogue from legal aid providers and pro bono programs: 2
- 12. In-person meetings of bar leaders, bar sections, legal aid and pro bono leaders, law schools, the judiciary, corporate counsel, law firms, and other stakeholders: 1
- 13. Members in State Bar pro bono work group, including former leaders of the State Bar of Texas, the Texas Young Lawyers

 Association, the American Bar Association, law schools, the private bar, corporate counsel groups, and the judiciary: 25
- 14. Hours attributed to specific sections of State Bar in reporting pro bono hours through Pro Bono Sections Challenge: approximately **22,000**
 - a. Highest number of hours reported/attributed to section:

 Family Law (5,976)
 - b. Highest percentage participation by section: Immigration and Nationality Law (approximately **6**%)
- 15. Lawyers who made "Care Commitment," which is intended to encourage lawyers to perform pro bono and inspire them to strive toward the State Bar's aspirational goal of performing at least 50 hours of legal services to the poor each year: 215 attorneys
- 16. Volunteer attorney spotlights posted to Texas Bar Blog to highlight specific pro bono volunteer experiences with pro bono program: 7
- 17. Proclamations for Pro Bono Week: 2 (1 by Governor's Office and 1 by Supreme Court of Texas)
- 18. Organizations that have used the Language Access Fund to assist pro bono and legal aid attorneys who are assisting clients with foreign languages: 34
 - a. *Languages*: **37** (including American Sign Language, Spanish, Bengali, French, Arabic, Mandarin, Farsi, Vietnamese, and Somali)

- b. Client calls assisted with interpretation: more than 1,000
- c. Document translation requests (multiple documents per request): more than **200**
- d. On-site interpretation requests (multiple clients per request): approximately **10**

SOUND ADMINISTRATION AND RESOURCES

Trainings provided to staff: **459** courses taken of Service Skills online customer service training (**55** employees participated); **9** employees attended **5** to **6** hours of mediation training-dispute resolution training; all staff members attended Myers-Briggs Type Indicator workshops; all new employees received mandatory EEO training; **4** full staff meetings were held

Ethnic and gender diversity of SBOT staff: **71** (**24**%) male and **224** (**76**%) female; **190**(**64**%) Caucasian, **24** (**8**%) African American, **76** (**26**%) Hispanic, **4** (**1.5**%) Asian, and **1** (**.5**%) American Indian

FINANCIAL MANAGEMENT

Financial audit: The result of the most recent financial audit (FY 2013) was an unqualified opinion, also referred to as a "clean" opinion; the FY 2014 financial audit began Aug. 18, 2014

Internal audit: The most recent internal audit (FY 2013) resulted in four minor suggestions, all of which have been or are in the process of being implemented

Amount SBOT has set aside in reserves: \$9,077,035



THE TEXAS LAWYER'S CREED

A lawyer owes to the administration of justice personal dignity, integrity, and independence. A lawyer should always adhere to the highest principles of professionalism.

- 1. I am passionately proud of my profession. Therefore, "My word is my bond."
- 2. I am responsible to assure that all persons have access to competent representation regardless of wealth or position in life.
- 3. I commit myself to an adequate and effective pro bono program.
- 4. I am obligated to educate my clients, the public, and other lawyers regarding the spirit and letter of this Creed.
- 5. I will always be conscious of my duty to the judicial system.

—The Texas Lawyer's Creed, Article I

To request a copy of the complete Texas Lawyer's Creed, go to texasbar.com/ethics.

STATE BAR of TEXAS
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