SBOT Performance Measures

FY 2013-2014

1. Number of referrals to legal aid (per LRIS):
    a. TRLA – 1,109
    b. LANWT – 617
    c. LSLA – 766
    d. TLSC –1,047 (includes referrals to TexasLawHelp.org as well as the Legal Hotline for Texans)
    e. TLTV – 82 emails forwarded to Military Law Section and/or responded to with TLTV language
    f. Pro Bono Mail: 139 referral emails answered
2. Inmate mail numbers : 317
3. Number of pre-paid users in the Legal Research Network (i.e. via Westlaw): 350 attorneys, 90 paralegals
4. Number of programs taking advantage of the Legal Malpractice Insurance program: 58
5. Number of presentations to attorney or public groups (like bar associations, law schools, etc.): 23 (KL gave 4)
6. Training DVDs: 16
7. Number of Tuition Waivers (TexasBarCLE): 211 (42 pro bono volunteers and 169 legal aid attorneys)
8. Number of attendees at
    - Poverty Law Conference: 280
    - Pro Bono Coordinators Retreat: 79
    - Gala: 400
9. Number of people in the SLRAP program: For the 2014-2015 SLRAP year, 100 attorneys participating; The SLRAP awards up to $4,800 annually or $400 per month to each recipient depending upon the monthly amount that is due and payable on each recipient's loans.
10. How much money was raised at the Gala: $351,450
11. Amount of voluntary ATJ contributions each year: $1,048,245and growing.
12. Number of Attorneys contributing to ATJ: 7,632 (as of July 15, 2014)
13. Number of interns in the ATJ Internship program: 4 students for 10 weeks, 1 student for 6 weeks, 1 student for 5 weeks
14. Number of lawyers trained at Pre-Trial Academy: 30 legal aid attorneys participated as students; 25 attorneys participated as teacher/faculty members from the Texas Fellows of the American College of Trial Lawyers
15. Number of lawyers trained through FLES: 2013 (11 courses)= 270 total attendees
16. Technology Committee - eLearning activity (technology training): In January 2014, 105 people attended a webinar presented by Tyler Technologies which covered the new mandatory E-filing system. Legal aid and local bar association staff completed 7,945 e-learning courses on UniversitySite.
17. Number of people who attended ATJ Commission workshop at the 2013 Local Bar Leaders Conference:
    - ATJ: Access to Justice in Texas – What Bar Associations Can Do To Help: 58 attendees
    - ATJ: Opportunities for Action – Local Change Equals Statewide Impact: 34 attendees
    - ATJ: Remote Access – Virtually Connecting Attorneys to Clients: 54 attendees
    - ATJ: Growing the Pie – Raising the Funds by Raising the Profile of Your Organization: 53 attendees
18. Pro Bono reporting numbers:
    a. Online Reporting:
        i. Legal Services to the Poor: 91,337 hrs.
        ii. Substantially Reduced Fee: 30,001 hrs.
19. Number of Interviews with Legal Aid Organizations and Pro Bono Programs across the State: 60.
20. Number of in-person meetings to create and continue dialogue from legal aid providers and pro bono programs: 2.

21. Number of in-person meetings of bar leaders, bar sections, legal aid and pro bono leaders, law schools, the judiciary, corporate counsel, law firms, and other stakeholders: 1.
22. Conducted interviews with local bar executives and legal aid/pro bono programs across the State for recommendations on local pro bono and access to justice champions.
23. Number of members in State Bar pro bono work group, including former leaders of the State Bar of Texas, the Texas Young Lawyers Association, the American Bar Association, law schools, the private bar, corporate counsel groups, and the judiciary: 25.
24. Number of Hours attributed to specific sections of State Bar in reporting pro bono hours through Pro Bono Sections Challenge: approximately 22,000.
    a. Highest number of hours reported/attributed to Section: Family Law Section (5,976 hours reported).
    b. Highest percentage participation by Section: Immigration Law Section (approximately 6%).
25. Number of lawyers who made "Care Commitment," which is intended to encourage lawyers to perform of pro bono and inspire them to strive towards the State Bar's aspirational goal of performing at least 50 hours of legal services to the poor each year: 215 attorneys (in 3 months).
26. Number of volunteer attorney spotlights posted to Texas Bar Blog to highlight specific pro bono volunteer experiences with pro bono program: 7
27. Number of Proclamations for Pro Bono Week: 2 (1- Governor's office and 1 -Supreme Court of Texas).
28. Number of organizations that have used Language Access Fund to assist pro bono and legal aid attorneys assist clients with foreign languages: 34
    a. Number of languages: 37 (including American Sign Language, Spanish, Bengali, French, Arabic, Mandarin, Farsi, Vietnamese, Somali, and many more).
    b. Number of client calls assisted with interpretation: over 1000
    c. Number of document translation request (multiple documents per request): more than 200
    d. Number of on-site interpretation requests (multiple clients per request): approximately 100.