



BY THE NUMBERS

2015-2016

The following information is collected pursuant to section 81.0215 of the Texas Government Code chapter 81 (the State Bar Act), which requires the State Bar of Texas to adopt a strategic plan every two years that includes measureable goals and a system of performance measures. The State Bar Act further requires the bar to report to the Texas Supreme Court the outcomes of these strategic plan performance measures.

As the basis of its current strategic plan, the State Bar identified six broad strategic categories guiding its goals and performance measures: 1) Service to the Public; 2) Service to Members; 3) Protection of the Public; 4) Access to Justice; 5) Sound Administration and Resources; and 6) Financial Management. The following data reflect results and outcomes of State Bar core services for the 2015-2016 bar year.

SERVICE TO THE PUBLIC

*Distribution of printed information regarding legal issues and topics of particular relevance to the public: **20,297** pamphlets*

*Distribution of multimedia information regarding legal issues and topics of particular relevance to the public: **58** news releases, media advisories, and op-eds*

*Distribution of online information regarding legal issues and related topics of particular relevance to the public: **29,786** pamphlets page hits and **1,366** media page hits*

*Visits to pages on State Bar-related websites containing legal information on legal issues of importance to the public: **29,786** pamphlets page hits, **1,366** media page hits, **981** media page unique hits, **17,502,774** total hits to the SBOT website, and **11,851,893** unique page views*

*Traffic to State Bar social media sites on legal issues of importance to the public: **24,435** interactions, **18,487** unique users, and **39,782,534** impressions for Facebook and Twitter*

*Courses provided to teachers by the Law-Related Education Department: **125** Law-Focused Education teacher training sessions and **7,326** teachers trained by LRE*

*Students taught by LRE-trained teachers: more than **271,000** students impacted by teacher training sessions*

*LRE/LFEI website hits: **141,957** visits to texaslre.org, **83,797** visits to texasbar.com/civics, **18,281** visits to texasbar.com/iwasthefirst, and **13,723** visits to texaslregames.org/justiceville_usa*

*Presentations by attorneys/judges using TYLA materials: More than **30** presentations to public school administrators, teachers, and students as well as other organizations*

*Number of those helped by Texas Lawyers for Texas Veterans: Since 2010, over **7,000** attorneys, paralegals, and law students have assisted more than **23,000** veterans through local bar associations and other attorney volunteer organizations*

*Lawyer Referral and Information Service referrals: More than **63,500** referrals*

SERVICE TO MEMBERS

Attendance for TexasBarCLE webcasts:

FY 2016 Offerings—**174**, Attendance—**9,032**

Attendance for TexasBarCLE online CLE:

FY 2016 Offerings—**816**, Attendance—**76,777**

Attendance for TexasBarCLE video courses:

FY 2016 Offerings—**55**, Attendance—**3,007**

Attendance for TexasBarCLE live courses:

FY 2016 Offerings—**103**, Attendance—**16,385**

Number of books, DVDs, and digital licenses by

TexasBarBooks: **12,800**

Diversity of SBOT membership: **65%** male and **35%** female; **81%** White, **9%** Hispanic/Latino, **5%** Black/African-American, **3%** Asian, less than **1%** American Indian, and **2%** all others

Diversity of SBOT section membership:

42,614 attorneys are members in sections; **66%** are males, **34%** are females; **17%** are racial/ethnic minorities

Diversity of SBOT committee membership: **56%** male, **44%** female, and **32%** ethnic minority

The State Bar remains committed to offering its members unique access to resources, goods, and services to help them in their professional as well as personal lives. In the 2015-2016 bar year, there were a total of **346** benefit providers featured through the State Bar Member Benefits Program. Goods and services offered include lawyer-specific programs, financial services, travel discounts, car rentals, office supplies, health insurance through the Texas Bar Private Insurance Exchange, and professional liability insurance through USI Affinity and TLIE.

Visits to SBOT member benefits webpages: **113,420**

Visits to Texas Bar Private Insurance Exchange website:

113,867 unique page views

Number of members enrolled in one or more insurance products: **12,370**

Number of members enrolled in major medical insurance: **6,123**

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Attorney Program: **100**

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Counsel Program:

451 attorneys, **43** corporations, and **56** sponsoring law firms

The Texas Lawyers' Assistance Program assisted **695** lawyers, judges, and law students and made **158** presentations to almost **12,000** attendees at local bar associations, conferences, CLE events, and law schools.

Number who voted in 2016 SBOT elections (officers & directors):

18,450 (**19%** of eligible voters); **61%** voted online, **39%** voted by paper ballot

PROTECTION OF THE PUBLIC

Contacts the Client-Attorney Assistance Program (CAAP) received:

22,198 contacts

Dispute resolutions conducted by CAAP: **966** with an **85%** successful closure rate

Disciplinary Actions:

	Total Sanctions	Total Complaints Resolved
Disbarments	22	52
Resignations	27	146
Suspensions	135	210
Public Reprimands	30	33
Private Reprimands	67	72
Grievance Referral Program	47	47
Total	328	560

Eligible applications considered by the Client Security Fund: **171**

Eligible applications approved by the Client Security Fund: **115**

Total amount of grants approved by the Client Security Fund:

\$814,616.72

A Client Security Fund newsletter is published biannually (the next one will be published January 2017) on the bar's website and is sent to district attorneys' offices, victim assistance offices, board members, grievance committee chairs, Supreme Court justices, Grievance Oversight Committee members, and co-relevant funds in the other **49** states and the provinces of Canada. A brochure about the fund is also published on the website. In addition, an application is available online and may be filed electronically.

The Ethics Helpline handled more than **6,200** calls.

Number of ethics publications by TexasBarBooks: **17** books and **2** DVDs

ACCESS TO JUSTICE

Legal aid referrals made by SBOT to members of the public and to inmates: **4,143**

Legal aid and pro bono attorneys using free legal research: **350** attorneys, **90** paralegals

Legal aid and pro bono programs using free malpractice insurance: **61**

Legal aid and pro bono attorneys who received scholarships to TexasBarCLE events in conjunction with the Legal Access Division: **210**

Organizations and interpreters participating in the Language Access Fund and work accomplished: **58** organizations and **128** on-site interpreters; **8,000** phone calls interpreted; **132** documents translated

Legal Access Division DVD CLE requests: **11**

Legal aid attorneys who received help through the Student Loan Repayment Assistance Program: **144**

Attendees at Legal Access Division annual seminars: **353** attended the Poverty Law Conference, **68** attended the Pro Bono Coordinators Retreat, and **30** attended the Pre-Trial Academy

Texas Lawyers for Texas Veterans: Since 2010, over **7,000** attorneys, paralegals, and law students have assisted more than **23,000** veterans through local bar associations and other attorney volunteer organizations

Number of sections that have pro bono initiatives (including grants, CLE scholarships, and internships): **24**

Total voluntary ATJ contributions through dues statements: **\$1,169,711** from **8,349** attorneys (**7.4%** of total attorneys)

Total amounts funded to legal assistance to the poor: federal funding—**\$31.1 million** to the Legal Services Corporation; state funding—**\$17.56 million** in general revenue, **\$3 million** for direct legal assistance to veterans and their families, and **\$10 million** to legal aid for victims of sexual assault and human trafficking

SOUND ADMINISTRATION AND RESOURCES

Trainings provided to staff: all staff members attended a communications training seminar; all employees offered extensive online training through the Employees Assistance Program service; customer service training offered to 40 employees with direct customer service responsibilities; all employees received computer/online/eRecords security training; all new employees received mandatory EEO training; 3 full staff meetings were held

Ethnic and gender diversity of SBOT staff: **65 (23%)** male and **220 (77%)** female; **182 (64%)** Caucasian, **24 (8%)** African-American, **76 (27%)** Hispanic, **1 (0.3%)** Asian, and **2 (0.7%)** American Indian

FINANCIAL MANAGEMENT

Financial audit: The result of the most recent financial audit (FY 2015) was an unmodified auditor's opinion, considered the highest and best opinion; the FY 2016 financial audit began August 1, 2016

Amount SBOT has set aside in reserves: **\$9,125,684**



STATE BAR of TEXAS