



BY THE NUMBERS 2012-2014

The following information was collected pursuant to Section 81.0215 of the Texas Government Code Ch. 81 (the State Bar Act), which requires the State Bar of Texas to adopt a strategic plan every two years that includes measureable goals and a system of performance measures.

As the basis of its strategic plan, the bar identified six broad strategic categories guiding its goals and performance measures: 1) Service to the Public; 2) Service to Members; 3) Protection of the Public; 4) Access to Justice; 5) Sound Administration and Resources; and 6) Financial Management. The following performance measures provide a snapshot of results and outcomes of State Bar core services for the 2012-2013 and 2013-2014 bar years.

2012-2013 SERVICE TO THE PUBLIC

*Distribution of printed, multimedia, and online information regarding legal issues and topics of particular relevance to the public: **48,691** brochures*

*Visits to pages or downloads of articles on State Bar-related websites and related social media sites containing legal information on legal issues of importance to the public: **3,649,257** visits and **1,464,502** unique visitors*

*Courses provided by the Law-Related Education Department: **163** courses and **7,300** teachers trained by LRE*

*LRE website hits: **60,599** visits to texaslre.org*

*Presentations by attorneys/judges in public schools using TYLA materials: The *Vote America!* video was presented this year to more than **3,000** students at **12** high schools around Texas; **36** volunteers discussed *What Do Lawyers Do?* with more than **300** high school and college students; and *Slavery Out of the Shadows* videos and panel discussions were held in **6** locations throughout the state*

*Lawyer Referral Information Service calls received and referrals made: More than **60,000** calls received and almost **62,000** referrals made to panel members, other referral services, and other pertinent resources*

SERVICE TO MEMBERS

Attendance trends for TexasBarCLE webcasts:

*FY 2013 Offerings—**165**, Attendance—**14,586***

Attendance trends for TexasBarCLE online CLE:

*FY 2013 Offerings—**764**, Attendance—**88,498***

Attendance trends for TexasBarCLE video courses:

*FY 2013 Offerings—**63**, Attendance—**3,504***

Attendance trends for TexasBarCLE live courses:

*FY 2013 Offerings—**107**, Attendance—**19,027***

*Diversity of SBOT membership: **67%** male and **33%** female; **18%** racial or ethnic minorities*

Diversity of SBOT section membership:

*Approximately **45%** of SBOT members are members in one or more sections; **57%** are males, **43%** are females*

Information regarding SBOT member benefits is disseminated to members through brochures, pamphlets, presentations, and a monthly email newsletter.

The State Bar remains committed to offering its members unique access to resources, goods, and services to help them in their professional as well as personal lives.

Visits to Ten Minute Mentor videos on the website:
22,192 page views

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Attorney Program: **211**

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Counsel Program: **450** attorneys attended, **17** corporate and government legal departments participated, and **130** law firms participated

Number of attorneys selected to participate in LeadershipSBOT: **20**

The Texas Lawyers' Assistance Program assisted approximately **1,500** attorneys.

PROTECTION OF THE PUBLIC

Dispute resolutions conducted by the Client-Attorney Assistance Program: **1,159**

The Commission for Lawyer Discipline issued **367** sanctions and resolved **444** grievances.

Number of attorneys who completed the Grievance Referral Program: **56**

Eligible applications considered by the Client Security Fund: **132**

Eligible applications approved by the Client Security Fund: **109**

Total amount of grants paid by the Client Security Fund:
\$929,305

The Ethics Helpline handled more than **5,600** calls.

ACCESS TO JUSTICE

Legal aid referrals made by SBOT to members of the public and to inmates: **3,928**

Legal aid and pro bono attorneys using the free legal research: **350**

Legal aid and pro bono attorneys using the free malpractice insurance: **55**

Legal aid attorneys who received help through the Student Loan Repayment Assistance Program: **92**

Number of interns in the ATJ internship program: **8** students for **10** weeks

Attendees at Legal Access Division annual seminars: More than **2,600**

Money raised at the ATJ Gala: **\$341,300**

Voluntary ATJ contributions: **\$956,707**

Attorneys contributing to ATJ: **6,663**

Pro bono reporting numbers (online reporting): **109,904** hours; **47,036** hours substantially reduced fee

Presentations made to attorney groups: **63**

SOUND ADMINISTRATION AND RESOURCES

Mandatory staff training sessions included seminars on sexual harassment and employment discrimination. Staff members also expanded skills and knowledge by attending Myers-Briggs Type Indicator workshops, book clubs, technology training, CPR certification, and wellness brown bag luncheons.

Ethnic and gender diversity of SBOT staff: **25%** male and **75%** female; **64%** Caucasian, **10%** African-American, **25%** Hispanic, **1%** Other

FINANCIAL MANAGEMENT

Financial audit: The result of the FY 2012 financial audit was an unqualified opinion, also referred to as a "clean" opinion

Amount SBOT had set aside in reserves: **\$9,042,035**



STATE BAR of TEXAS

2013-2014 SERVICE TO THE PUBLIC

Distribution of printed information regarding legal issues and topics of particular relevance to the public: **42,275** pamphlets

Distribution of multimedia information regarding legal issues and topics of particular relevance to the public:

51 news releases, media advisories, and op-eds

Distribution of online information regarding legal issues and related topics of particular relevance to the public:

46,875 pamphlets page hits and **2,951** media page hits

Visits to pages on State Bar-related websites containing legal information on legal issues of importance to the public:

46,875 pamphlets page hits, **2,951** media page hits, **1,643** unique hits, **24,100,428** total hits to the SBOT website, and **12,218,159** unique page views

Traffic to State Bar social media sites on legal issues of importance to the public: **17,010** interactions, **10,310** unique users, and **27,796,853** impressions for Facebook and Twitter

Courses provided to teachers by the Law-Related Education Department: **166** Law-Focused Education teacher training sessions and **6,436** teachers trained by LRE

Students taught by teachers trained by LRE:

275,887 students impacted by teacher training sessions

LRE/LFEI website hits: **81,124** visits to texaslre.org, **69,817** visits to texasbar.com/civics, and **25,578** visits to texasbar.com/iwasthefirst

More than **15,000** *I was the first. Vote for Me!* books have been distributed to teachers, students, parents, and attorneys across Texas.

Presentations by attorneys/judges in public schools using TYLA materials: **14** events involving approximately **800** students

Number of those helped by Texas Lawyers for Texas Veterans and by Legal Assistance to Military Personnel programs:

The Legal Assistance to Military Personnel program received **85** online inquiries; since 2010, more than **4,000** attorneys have assisted more than **13,000** veterans through TLTV, local bar associations, and other attorney volunteer organizations

Lawyer Referral Information Service referrals:

Almost **60,000** referrals

SERVICE TO MEMBERS

Attendance trends for TexasBarCLE webcasts:

FY 2014 Offerings—**159**, Attendance—**9,258**

Attendance trends for TexasBarCLE online CLE:

FY 2014 Offerings—**742**, Attendance—**77,656**

Attendance trends for TexasBarCLE video courses:

FY 2014 Offerings—**69**, Attendance—**3,444**

Attendance trends for TexasBarCLE live courses:

FY 2014 Offerings—**102**, Attendance—**17,063**

Sales of books by TexasBarBooks: **12,050** books and DVDs

Diversity of SBOT membership: **65%** male and **35%** female; **67.1%** Caucasian, **5.6%** Hispanic/Latino, **3.5%** African-American, **2.0%** Asian, **0.2%** American Indian, and **20.3%** not specified; **75%** increase in ethnic minority attorneys in past 10 years; **51%** increase in women attorneys in past 10 years

Diversity of SBOT section membership:

39,950 attorneys are members in sections;

80% are males, **20%** are females;

9% of members are an ethnic minority

Over the past 10 years, the number of Texas attorneys has increased by nearly **30%**, growing from **73,804** attorneys in the 2004 bar year to **94,804** in the 2014 bar year. This compares to an increase of **75%** (**9,278** to **16,262**) in racial/ethnic minority attorneys and a **51%** (**21,146** to **31,906**) increase in women attorneys in the past 10 years.

Between bar years 2004 and 2014, the number of Texas attorneys who were members of one or more State Bar sections increased by approximately **36%**, growing from **29,402** in 2004 to **39,950** in 2014. The number of racial/ethnic minority attorneys who were members of one or more sections nearly doubled, growing from **2,997** in 2004 to **5,884** in 2014. During this time, the number of women attorneys in one or more sections increased by **58%** (**8,373** to **13,197**).

From bar year 2004 to 2014, the percent of women on State Bar committees grew by an estimated **39%**, going from **33%** of committee members in 2004 to **46%** in 2014. Representation of racial/ethnic minority attorneys in State Bar committees grew by an estimated **45%** from 2004 to 2014, going from **20%** of committee members in 2004 to **29%** in 2014.

Diversity of SBOT committee membership:

54% male, **46%** female, and **29%** ethnic minority

The State Bar remains committed to offering its members unique access to resources, goods, and services to help them in their professional as well as personal lives. In bar year 2014, there was a total of **231** benefit providers featured through the State Bar Member Discount Program. Goods and services offered through the program include lawyer-specific programs, financial services, travel discounts, car rentals, office supplies, health insurance through the Texas Bar Private Insurance Exchange, and professional liability insurance through USI Affinity and TLIE.

Visits to SBOT member benefits Web pages: **1,055**

In-state SBOT members using SBOT member benefits: **19,928**

Visits to Ten Minute Mentor videos on the website:
attorneys—average of **1,658** users per month;
law students—average of **680** users per month

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Attorney Program: **191**

Number of attorneys, law firms, and legal departments attending and participating in the Texas Minority Counsel Program:
450 attorneys attended, **41** corporations participated, and **66** sponsoring law firms participated

The Texas Lawyers' Assistance Program assisted **586** lawyers, judges, and law students and made **49** presentations at local bar associations, conferences, CLE events, and law schools.

Number who voted in 2014 SBOT elections (officers & directors): **20,514** (**22%** of eligible voters); **60%** voted online, **40%** voted by paper ballot

PROTECTION OF THE PUBLIC

Contacts the Client-Attorney Assistance Program received:
23,170 contacts (**17,559** live calls and **5,611** mail requests)

Dispute resolutions conducted by CAAP:
1,127 (attorney/client relationship);
assisted **2,102** inmates (a **48%** increase from 2012-2013);
39,033 total CAAP actions on behalf of callers/clients

The Commission for Lawyer Discipline screened and classified **7,394** grievances.

BAR YEAR 2013-2014

	Total Sanctions	Total Complaints Resolved
Disbarments	21	21
Resignations	17	55
Suspensions	131	164
Public Reprimands	31	34
Private Reprimands	65	72
GRP	57	57
Total	322	403

Eligible applications considered by the Client Security Fund: **134**

Eligible applications approved by the Client Security Fund: **118**

Total amount of grants paid by the Client Security Fund:
\$1,232,355 (an all-time record for the fund)

A Client Security Fund newsletter is published bi-annually on the bar's website, and the January 2014 newsletter was sent to **255** recipients, including district attorneys' offices, victims assistance offices, board members, grievance committee chairs, Supreme Court justices, Grievance Oversight Committee members, and co-relevant funds in the other **49** states and the provinces of Canada. A brochure about the fund is also published on the website. In addition, an application is available online and may be filed electronically.

The Ethics Helpline handled more than **6,000** calls.

Number of TexasBarCLE presentations on ethics presented by the CDC staff: **50**

Number of ethics publications by TexasBarBooks:
17 books and **2** DVDs

ACCESS TO JUSTICE

Legal aid referrals made by SBOT to members of the public and to inmates: **3,938**

Legal aid and pro bono attorneys using the free legal research:
350 attorneys and **90** paralegals

Legal aid and pro bono attorneys using the free malpractice insurance: **58**

Legal aid and pro bono attorneys who received scholarships to TexasBarCLE events in conjunction with the Legal Access Division: **211**

Legal Access Division DVD CLE requests: **16**

Legal aid attorneys who received help through the Student Loan Repayment Assistance Program: **100**

Attendees at Legal Access Division annual seminars: **280** attended the Poverty Law Conference, **79** attended the Pro Bono Coordinators Retreat, and **30** attended the Pre-Trial Academy

Texas Lawyers for Texas Veterans: Since 2010, more than **4,000** attorneys have assisted more than **13,000** veterans through local bar associations and other attorney volunteer organizations

Additional Legal Access Division-ATJ Data:

1. Money raised at the ATJ Gala: **\$351,450**
2. Voluntary ATJ contributions: **\$1,048,245**
3. Attorneys contributing to ATJ: **7,632** (as of July 15, 2014)
4. Interns in the ATJ internship program: **4** students for **10** weeks, **1** student for **6** weeks, **1** student for **5** weeks
5. Lawyers trained at Pre-Trial Academy: **30** legal aid attorneys participated as students; **25** attorneys participated as teacher/faculty members from the Texas Fellows of the American College of Trial Lawyers
6. Lawyers trained through Family Law Essential Seminars: **270** attendees at **11** courses during bar year 2013
7. Technology Committee—eLearning activity (technology training): In January 2014, **105** people attended a webinar presented by Tyler Technologies that covered the new mandatory e-filing system; legal aid and local bar association staff completed **7,945** e-learning courses on UniversitySite
8. People who attended ATJ Commission workshops at the 2013 Local Bar Leaders Conference: **58** attended Access to Justice in Texas—What Bar Associations Can Do To Help, **34** attended Opportunities for Action—Local Change Equals Statewide Impact, **54** attended Remote Access—Virtually Connecting Attorneys to Clients, and **53** attended Growing the Pie—Raising the Funds by Raising the Profile of Your Organization
9. Pro bono reporting numbers (online reporting):
 - a. Legal Services to the Poor: **91,337** hours
 - b. Substantially reduced fee: **30,001** hours
10. Interviews with legal aid organizations and pro bono programs across the state: **60**
11. In-person meetings to create and continue dialogue from legal aid providers and pro bono programs: **2**
12. In-person meetings of bar leaders, bar sections, legal aid and pro bono leaders, law schools, the judiciary, corporate counsel, law firms, and other stakeholders: **1**
13. Members in State Bar pro bono work group, including former leaders of the State Bar of Texas, the Texas Young Lawyers

Association, the American Bar Association, law schools, the private bar, corporate counsel groups, and the judiciary: **25**

14. Hours attributed to specific sections of State Bar in reporting pro bono hours through Pro Bono Sections Challenge: approximately **22,000**
 - a. Highest number of hours reported/attribution to section: Family Law (**5,976**)
 - b. Highest percentage participation by section: Immigration and Nationality Law (approximately **6%**)
15. Lawyers who made a “Care Commitment,” which is intended to encourage lawyers to perform pro bono and inspire them to strive toward the State Bar’s aspirational goal of performing at least 50 hours of legal services to the poor each year: **215** attorneys
16. Volunteer attorney spotlights posted to Texas Bar Blog to highlight specific pro bono volunteer experiences with pro bono program: **7**
17. Proclamations for Pro Bono Week: **2** (1 by Governor’s Office and 1 by Supreme Court of Texas)
18. Organizations that have used the Language Access Fund to assist pro bono and legal aid attorneys who are assisting clients with foreign languages: **34**
 - a. Languages: **37** (including American Sign Language, Spanish, Bengali, French, Arabic, Mandarin, Farsi, Vietnamese, and Somali)
 - b. Client calls assisted with interpretation: more than **1,000**
 - c. Document translation requests (multiple documents per request): more than **200**
 - d. On-site interpretation requests (multiple clients per request): approximately **10**

SOUND ADMINISTRATION AND RESOURCES

Trainings provided to staff: **459** courses taken of Service Skills online customer service training (**55** employees participated); **9** employees attended **5** to **6** hours of mediation training-dispute resolution training; all staff members attended Myers-Briggs Type Indicator workshops; all new employees received mandatory EEO training; **4** full staff meetings were held

Ethnic and gender diversity of SBOT staff: **71** (**24%**) male and **224** (**76%**) female; **190** (**64%**) Caucasian, **24** (**8%**) African-American, **76** (**26%**) Hispanic, **4** (**1.5%**) Asian, and **1** (**.5%**) American Indian

FINANCIAL MANAGEMENT

Financial audit: The result of the most recent financial audit (FY 2013) was an unqualified opinion, also referred to as a “clean” opinion; the FY 2014 financial audit began Aug. 18, 2014

Amount SBOT has set aside in reserves: **\$9,077,035** TBJ



STATE BAR of TEXAS

TRANSITION TO PRACTICE

A MENTORING INITIATIVE FOR LOCAL BAR ASSOCIATIONS

Make a Successful Transition

- **Voluntary mentoring program** for local bar associations pairs new lawyers with experienced practitioners.
- Mentoring provides **support for young lawyers** by making available to them the tools they need to succeed.
- Mentoring can cover many areas, including **law practice management, effective client representation, career development, and professionalism and ethics.**
- **Starter tool kit** includes sample curriculum, recruitment resources, proposed calendar, and FAQ—everything a local bar association needs to start a successful mentoring program.

For more information, go to [texasbar.com/transition](https://www.texasbar.com/transition) or contact the State Bar of Texas Local Bar Services Department at (800) 204-2222, ext. 1517.