

16.0 RESOURCE & REFERRAL GUIDE

At times, a referral to an attorney is not the best course of action. In your search for assistance, you may find that private community organizations or one or more local, state, or federal agencies can help you. In addition to providing emergency information, this guide lists resources, community service organizations, and government agencies with offices located in the areas where the people are being temporarily housed. It also includes the toll-free numbers for many state and federal agencies.

16.1 Federal Disaster Assistance

General Assistance	
Disaster Assistance	<p>The Disaster Assistance Improvement Program (DAIP) provides disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.</p> <p>The site allows individuals to:</p> <ul style="list-style-type: none"> ■ Find disaster assistance that meets the needs of an individual's particular circumstances ■ Apply for disaster assistance and reduce the number of forms required to be completed ■ Check the status of applications ■ Find a FEMA Disaster Recovery Center nearby ■ Find a hotel or a new place to live ■ Find programs to help with food and nutrition needs ■ Change address for Social Security, VA, or other federal benefits, and ■ Learn about Small Business Administration (SBA) loans for homeowners, renters, and businesses. <p>https://www.disasterassistance.gov/</p>
FEMA Assistance	<p>FEMA Helpline Call 7 a.m. to 11 p.m. ET, 7 days a week: 1-800-621-FEMA (1-800-621-3362) TTY 1-800-462-7585 711 or VRS 1-800-621-3362 Or write to: FEMA P.O. Box 10055 Hyattsville, MD 20782-8055</p> <p>FEMA Internet Help Desk Call 24 hours a day, 7 days a week: 1-800-745-0243</p> <p>FEMA Disaster Recovery Centers FEMA Disaster Recovery Centers (DRC) are accessible meeting places set up after a disaster. The services</p>

	<p>offered at each DRC may vary. There are two ways to find a DRC nearby:</p> <ol style="list-style-type: none"> 1. Use the DRC locator found at http://egateway.fema.gov/ESF6/DRCLocator 2. Text DRC and a Zip Code to 4FEMA (43362). Example: "DRC 77001". Using this option does not add you to any messaging service.
Crisis Counseling Assistance	<p>FEMA's Crisis Counseling Assistance and Training Program (CCP) assists individuals and communities in recovering from natural and human-caused disasters through community-based outreach and access to mental health services.</p> <p>Disaster Distress Helpline at 1-800-985-5990 FEMA Helpline at 1-800-621-3362, TTY 1-800-985-5990.</p> <p>For more information: www.samhsa.gov/dtac/ccp</p>
Emergency Housing	
General	<p>Search for open shelters near you by texting SHELTER and a Zip Code to 4FEMA (43362). Example: "SHELTER 1234". Using this option does not add you to any messaging service.</p>
FEMA Evacuee Hotel List	<p>If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels and motels for a limited period of time. For a list of participating locations, please visit:</p> <p>http://www.femaevachotels.com/</p>
American Red Cross	<p>You can find shelters by:</p> <ul style="list-style-type: none"> ■ Visiting www.redcross.org ■ Downloading the "Emergency Red Cross Mobile" app ■ Calling 1-800-REDCROSS (1-800-733-2767)
Salvation Army	<p>Click on "Locations" and enter your zip code to find your nearest Salvation Army location:</p> <p>http://www.salvationarmyusa.org</p>
Family Locators	
Safe and Well	<p>The American Red Cross maintains Safe and Well, a web-based system that helps reunite friends and family displaced by a disaster.</p> <p>https://safeandwell.communityos.org/cms/index.php</p>
National Emergency Family Registry and Locator System	<p>FEMA's National Emergency Family Registry and Locator System (NEFRLS) helps reunite families separated during a</p>

<p>(service is not available. If you are looking for information regarding missing adult, please contact your local authorities for assistance.)</p>	<p>disaster. It allows displaced individuals to register and provide information about their current location and situation. Please note: the system is only activated at the request of a State to support Presidentially-declared disasters.</p> <p>Individuals and families can register online at www.fema.gov or by phone at 1-800-588-9822.</p>
<p>National Center for Missing & Exploited Children</p>	<p>The National Emergency Child Locator Center is operated by the National Center for Missing & Exploited Children (NCMEC) and may be activated through a request to FEMA from a State, Tribe or Territory during Presidentially-declared disasters. The primary mission is to assist with the reunification of children who have become separated from their parents or legal guardians.</p> <p>Individuals reporting or searching for a child missing as a result of a disaster should call the NEMEC at 1-877-908-9570; it is staffed 24 hours a day.</p>
<p>Next of Kin Registry</p>	<p>The Next of Kin Registry (NOKR) is a FREE tool for daily emergencies and national disasters. NOKR is your emergency contact system to help if you or your family member is missing, injured, or deceased.</p> <p>www.nokr.org</p>
<p>Other</p>	<p>USA.gov also offers other sources for locating family.</p> <p>https://www.usa.gov/after-disaster</p>
<p>Finding and Caring for Pets</p>	
<p>Missing Pet Network</p>	<p>http://www.missingpet.net/</p>
<p>Pet-Friendly Hotels</p>	<p>For a list of pet-friendly hotels, please visit:</p> <p>https://www.gopetfriendly.com/</p>
<p>Animal Assistance Organizations</p>	<p>Humane Society (HQ Washington, DC) 1-866-720-2676 (M-F 8:00 am to 11:00 pm and Sat. and Sun. 9:00 am to 6:00 pm Eastern time) www.humanesociety.org</p> <p>Wings of Rescue</p> <p>Wings of Rescue is a 501(c)3 charity founded in 2012 by Cindy Smith that flies endangered pets from high-intake and/or high-kill shelters to no-kill shelters, from which they have all been adopted into loving homes.</p> <p>https://www.wingsofrescue.org/</p> <p>ASPCA</p>

	<p>https://www.aspca.org/</p> <p>GreaterGood.org</p> <p>http://greatergood.org/</p> <p>Best Friends Animal Society</p> <p>1-435-644-2001 – Kanab, UT</p> <p>https://bestfriends.org/</p>
<p>Legal Services Hotlines</p>	
<p>Disaster Legal Services Program</p>	<p>The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who, prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.</p> <p>Harvey Hotlines:*</p> <p style="padding-left: 40px;">Texas 1-800-504-7030 (routed to Lone Star Legal Aid)</p> <p style="padding-left: 40px;">Louisiana 1-800-310-7029</p> <p>*Hotline is available in English, Spanish, and Vietnamese</p>
<p>National Disaster Legal Aid</p>	<p>The National Disaster Legal Aid Resource Center serves as a centralized national resource for legal aid, pro bono, and criminal defender attorneys across the country on legal issues related to all types of disasters.</p> <p>https://www.disasterlegalaid.org/</p>
<p>State Bar Associations</p>	<p>Texas</p> <p style="padding-left: 40px;">1-800-204-2222 www.texasbar.com</p> <p>Alabama</p> <p style="padding-left: 40px;">1-800-354-6154 www.alabar.org</p> <p>Louisiana</p> <p style="padding-left: 40px;">1-800-421-5722 www.lsba.org</p> <p>Mississippi</p> <p style="padding-left: 40px;">1-601-948-4471 www.msbar.org</p> <p>Florida</p> <p style="padding-left: 40px;">1-850-561-5600 www.floridabar.org</p>

International Evacuees	
General Consulate Information	www.usembassy.gov
Select Embassy Information in Houston, Texas	<p>Canada 1-713-821-1440</p> <p>Costa Rica 1-713-266-0484</p> <p>El Salvador 1-346-571-5198</p> <p>France 1-713-572-2799</p> <p>Guatemala 1-713-953-9531</p> <p>Honduras 1-281-377-5127 / 1-281-374-4252</p> <p>Mexico 1-713-271-6800 / 1-713-995-1227</p> <p>Nicaragua 1-713-789-2762</p> <p>Panama 1-713-622-4451</p> <p>Vietnam 1-713-850-1233/ 1-713-840-0096</p>
Insurance Information	
National Flood Insurance Program (NFIP)	<p>The National Flood Insurance Program aims to reduce the impact of flooding on private and public structures. It does so by providing affordable insurance to property owners and by encouraging communities to adopt and enforce floodplain management regulations.</p> <p>https://www.fema.gov/national-flood-insurance-program</p>
National Association of Insurance Commissioners	<p>816-783-8500</p> <p>www.naic.org</p>
Charitable Organizations (Recommended by FEMA)	
American Red Cross Disaster Donations	<p>1-800-435-7669 to Donate by phone</p> <p>www.redcross.org</p>
Red Cross of Houston	<p>713-526-8300; 2700 Southwest Freeway</p> <p>www.houstonredcross.org</p>
Catholic Charities in Houston-Galveston	<p>713-526-4611; 2900 Louisiana Street</p> <p>713-227-9981; 326 South Jensen Drive</p>

	www.catholiccharities.org
Salvation Army Disaster Relief	713-752-0677; 1500 Austin Street, Houston, TX www.salvationarmyhouston.org
Federal Agencies and Resources	
U.S. Government's Official Web Portal	This web portal has links to many agencies and programs. 1-844-USA-GOV1 (1-844-872-4681) http://www.usa.gov/
Equal Employment Opportunity Commission	1-800-669-4000 Hearing Impaired: 1-800-669-6820 info@ask.eeoc.gov (<i>include zip code and/or city and state so that your email will be sent to the appropriate office</i>) www.eeoc.gov
Social Security Administration	1-800-772-1213 TTY 1-800-325-0778 www.ssa.gov Hurricane Harvey: Beginning Sept. 1, customers in Houston and Rio Grande districts who receive Treasury checks via U.S. Mail — including checks from the Social Security Administration, Veterans Administration, and other agencies — can pick up these checks at the Post Office location nearest to their ZIP Code.
United States Postal Service	General: 1-800-ASK-USPS (1-800-275-8777) www.usps.gov USPS is reminding customers to complete change-of-address requests, especially if they expect to be out of their homes for extended periods.
U.S. Department of Health & Human Services (Medicare)	1-800-MEDICARE (633-4227) TTY: 1-877-486-2048 http://www.cms.gov/
Veterans Affairs	1-844-MyVA311 (1-844-698-2311) www.va.gov
Department of Education	1-800-872-5327 www.ed.gov
U.S. Department of Housing and Urban Development (HUD)	Fraud Line: 1-800-347-3735 Fair Housing: 1-800-347-3739

	<p>www.hud.gov</p> <p>Ft. Worth Regional Office: 1-817-978-5600</p> <p>Houston Field Office: 1-713-718-3199</p>
Internal Revenue Service	<p>1-800-829-1040</p> <p>www.irs.gov</p>
Federal Citizen Information Center (f/k/a Federal Consumer Information Center)	<p>The U.S. Government Publishing Office Pueblo Distribution Center is a trusted one-stop source for answers to questions about consumer problems and government services. The Pueblo.GPO.gov website is where consumers can go to find information and order publications on a variety of topics from the federal government.</p> <p>Order Line: 1-888-878-3256 Questions Only: 719-295-2675</p> <p>https://pueblo.gpo.gov/Publications/PuebloPubs.php</p>
U.S. Immigration and Customs Enforcement (ICE)	<p>To Report Suspicious Activity: 1-866-347-2423</p> <p>Detainee-Related Information: 1-888-351-4024</p> <p>www.ice.gov</p>
Department of Homeland Security	<p>Main: 1-202-282-8000</p> <p>Comments: 1-202-8495</p> <p>www.dhs.gov</p>
Small Business Administration	<p>The Small Business Administration (SBA) offers low-interest, long-term disaster loans to small businesses of all sizes, private non-profit organizations, homeowners, and renters to repair or replace uninsured/underinsured disaster damaged property.</p> <p>Loan amounts and terms are set by SBA and are based on each applicant's financial condition.</p> <p>Apply online at www.sba.gov, in person at a FEMA Disaster Recovery Center, or by mail.</p> <p>www.sba.gov https://disasterloan.sba.gov/ela/information/Index</p> <p>Call 1-800-659-2955 or email at disastercustomerservice@sba.gov</p>

Credit Bureaus	
Equifax	1-866-349-5191
Experian	1-888-397-3742
Trans Union	1-800-916-8800

16.2 Texas Disaster Assistance

General Assistance																					
Texas Hurricane Center	<p>https://gov.texas.gov/hurricane</p> <p>Houston Emergency Updates Call 3-1-1 or 1-713-884-3131</p> <p>Road Conditions 1-800-452-9292 https://drivetexas.org</p> <p>Roadside Assistance 1-800-525-5555</p>																				
Emergency Housing																					
Texas Department of Housing & Community Affairs (search low income housing by city or county)	<table border="0"> <tbody> <tr> <td>Disaster Relief</td> <td>1-877-541-7905</td> </tr> <tr> <td>Emergency & Homeless Services (short term rent help, eviction relief, and legal aid services)</td> <td>1-800-525-0657</td> </tr> <tr> <td>Foreclosure Mitigation</td> <td>1-888-995-4673</td> </tr> <tr> <td>Home Repair Assistance</td> <td>1-800-525-0657</td> </tr> <tr> <td>Loan Servicing</td> <td>1-800-298-4013</td> </tr> <tr> <td>Manufactured Housing</td> <td>1-800-500-7074</td> </tr> <tr> <td>Reduced Rent Apartments</td> <td>1-800-525-0657</td> </tr> <tr> <td>Utility Bill Payment Help</td> <td>1-877-399-8939 1-877-541-7905</td> </tr> <tr> <td>Other Help</td> <td>1-877-541-7905</td> </tr> <tr> <td>Headquarters: Call weekdays 8 a.m. to 5 p.m. 1-512-475-3800 1-800-525-0657</td> <td></td> </tr> </tbody> </table>	Disaster Relief	1-877-541-7905	Emergency & Homeless Services (short term rent help, eviction relief, and legal aid services)	1-800-525-0657	Foreclosure Mitigation	1-888-995-4673	Home Repair Assistance	1-800-525-0657	Loan Servicing	1-800-298-4013	Manufactured Housing	1-800-500-7074	Reduced Rent Apartments	1-800-525-0657	Utility Bill Payment Help	1-877-399-8939 1-877-541-7905	Other Help	1-877-541-7905	Headquarters: Call weekdays 8 a.m. to 5 p.m. 1-512-475-3800 1-800-525-0657	
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	<p>Email: info@tdhca.state.tx.us</p> <p>www.tdhca.state.tx.us</p>
Child Support Checks	
Texas	<p>Texas Attorney General 1-800-252-8014 http://www.oag.state.tx.us/cs/index.shtml</p>
Unemployment Assistance	
Disaster Unemployment Assistance (DUA)	<p>Disaster Unemployment Assistance (DUA) provides unemployment benefits for individuals who lost their jobs or self-employment or who are no longer working as a <i>direct result</i> of a major disaster or for which a disaster assistance period is declared, and who applied but are not eligible for regular unemployment benefits.</p> <p>http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance</p> <p>Texas Workforce Commission Tele-Center: Call weekdays 8 a.m. to 5 p.m. 1-800-939-6631</p>
Insurance Information	
Texas Department of Insurance	<p>Texas Department of Insurance Consumer Help Line Call 8 a.m. to 5 p.m. 1-800-252-3439</p> <p>www.tdi.state.tx.us</p> <p>Hurricane Harvey relief: http://www.tdi.texas.gov/consumer/storms/helpafterharvey.html</p>
Texas Windstorm Insurance Association	<p>Available 24/7 English: 1-877-281-1431 Espanol: 1-866-443-3144</p> <p>https://www.twia.org/</p>
Legal Services	
State Bar of Texas	<p>Main Switchboard: 1-800-204-2222</p> <p>https://www.texasbar.com/</p> <p>Legal Hotline: 1-800-504-7030</p> <p>Lawyer Referral: Call weekdays 8:30 a.m. to 4:30 p.m. 1-800-252-9690</p>

Houston Bar Association	<p>LegalLine</p> <p>1-713-759-1133</p> <p>http://www.hba.org</p>
Lone Star Legal Aid	<p>Lone Star Legal Aid serves 72 counties in Texas and four in Arkansas, an area that covers one-third of the state of Texas, including almost 60,000 square miles from Texarkana to the Louisiana-Texas Gulf Coast state-line, down to Matagorda Bay, and four counties in southwest Arkansas.</p> <p>http://www.lonestarlegal.org/</p> <p>Houston Office: 1-713-652-0077; 1-800-733-8394</p> <p>Beaumont Office: 1-409-835-4971; 1-800-365-1861</p> <p>Galveston Office: 1-409-763-0381; 1-800-551-3712</p>
Texas Rio Grande Legal Aid	<p>Servicing South, Central, and West Texas.</p> <p>Hurricane Harvey Legal Aid: 1-866-757-1570</p> <p>http://www.trla.org/</p>
Legal Aid of North West Texas	<p>Individuals and families affected by Hurricane Harvey and who have experienced damage to apartments, homes, cars and personal property may be eligible for free legal assistance. Services Northern Texas.</p> <p>1-855-548-8457</p> <p>https://internet.lanwt.org/en-us</p>
Disability Rights Texas	<p>1-800-252-9108</p> <p>http://www.disabilityrightstx.org/</p>
Aid to Victims of Domestic Abuse	<p>713-224-9911</p> <p>http://avda-tx.org/</p>
American Civil Liberties Union (Houston)	<p>713-942-8146</p> <p>https://www.aclutx.org</p>
American Civil Liberties Union (Austin)	<p>512-478-7300</p>
Family Violence Legal Hotline	<p>1-800-374-HOPE (4673)</p>

	http://www.texasadvocacyproject.org/
Legal Services (Bexar County)	
San Antonio Bar Association	(210) 227-8822 http://www.sanantoniobar.org/
San Antonio Young Lawyers Association	www.sayla.org
Legal Services (Collin County)	
Plano Bar Association	972-424-6113 www.planobar.com
Legal Services (Dallas County)	
Dallas Bar Association	(214) 220-7400 http://www.dallasbar.org/
Dallas Association of Young Lawyers	214-220-7420 www.dayl.com
Dallas Criminal Defense Lawyers Association	http://dcdla.com/
North Dallas Bar Association	972-980-0472 http://attorneys-dallas.com/north-dallas-bar-association/
Legal Services (El Paso County)	
El Paso County Bar Association	719-636-1532 www.elpasocountybar.org
Harris County	
Houston Bar Association	713-759-1133 www.hba.org
Houston Young Lawyers Association	713-224-4952 www.hyla.org
Houston Bar Lawyer Referral Service	713-237-9429/1-800-289-4577

	https://hlrs.org/
Harris County Criminal Lawyers Association	713-498-9649 www.hccla.org
Dispute Resolution Center/Neighborhood Justice Center	713-755-8274 https://drc.harriscountytexas.gov/en-usa/Pages/Default.aspx
Harris County Domestic Relations	713-274-7300 http://www.dro.hctx.net/
Harris County DA's Office	Main: 713-755-5800 http://app.dao.hctx.net/ Consumer Fraud 713-755-5800 (main) Family Violence Unit 713-755-5888 General Intake and Information 713-755-5800
South Texas College of Law Legal Clinic	713-646-2990 https://www.stcl.edu/lawclinics/index.html
Texas Southern University	Thurgood Marshall School of Law Legal Clinic 713-313-4455 http://www.tsulaw.edu/life/ The Earl Carl Institute for Legal and Social Policy, Inc. 713-313-1139 http://www.tsulaw.edu/centers/ECI/
University of Houston Legal Aid Clinic	713-743-2094 http://www.law.uh.edu/clinic/
Legal Services (Jefferson County)	
Jefferson County Bar Association	1-409-835-8647 www.jcbar.org
Legal Services (Nueces County)	
Corpus Christi Bar Association	1-361-883-4022 www.corpusbar.com

Legal Services (Tarrant County)	
Tarrant County Bar Association	817-338-4092 www.tarrantbar.org LegalLine Call weekdays 6 p.m. to 8 p.m. second & fourth Thursday of each month 1-817-335-1239
Arlington Bar Association	817-277-3113 http://arlingtonbarassociation.org/
Texas Legal Services Center (Elderly Issues)	1-800-622-2520 http://www.tlsc.org/
Legal Services (Travis County)	
Austin Bar Association	512-472-0279 www.austinbar.org
Lawyer Referral Service of Central Texas	512-472-8303 http://www.austinlrs.com/
Texas Attorney General	
Main Agency Switchboard	512-463-2100 www.oag.state.tx.us
Consumer Complaints (e.g., price gouging)	1-800-621-0508
Public Information & Assistance	1-800-252-8011 or 512-475-4413
Consumer protection hotline	1-800-621-0508
Child Support (to apply for services)	1-800-252-8014 512-460-6000 Weekdays 8:30 am – 4:30 pm
Other State Agencies & Resources	
Texas Department of Assistive & Rehabilitative Services	1-800-628-5115

	https://twc.texas.gov/news/department-assistive-rehabilitative-services-program-transition
Texas Department of Mental Health	1-512-776-7111 / 1-888-963-7111 http://www.dshs.state.tx.us/mental-health/
Texas Department of State Health Services (including mental health)	1-512-776-7111 / 1-888-963-7111 http://www.dshs.state.tx.us/
Texas Department of Housing & Community Affairs	512-475-3800 / 1-800-525-0657 www.tdhca.state.tx.us
Department of Licensing & Regulation	512-463-6599 / 1-800-803-9202 http://www.license.state.tx.us/
Department of Public Safety	512-424-2000 – Austin Headquarters www.txdps.state.tx.us DPS Driver License 512-424-2600 Customer Service
Division of Worker's Compensation	1-800-372-7713 http://www.tdi.state.tx.us/wc/indexwc.html
Texas Department of Education	512-463-9734 www.tea.state.tx.us
Texas Health and Human Services – Aging	1-512-424-6500 (Headquarters – Austin) https://hhs.texas.gov/services/aging

16.3 Services by Affinity Group

Alcoholics Anonymous	
Houston Office	713-686-6300
Austin Office	512-444-0071
Dallas Office & Help Line	214-887-6699
San Antonio Office & Help Line	210-828-6235
Immigration Services	

Catholic Charities of the Archdioceses of Galveston-Houston	713-526-4611 http://www.catholiccharities.org/
Central American Refugee Center	713-665-1284 carecenhouston@gmail.com
Casa Juan Diego	713-869-7376 http://cjd.org/
Immigration Counseling Center	713-953-0047 icci@peoplepc.com
Family, Women, and Youth Services	
Al-Anon Family Groups (Families coping with alcoholism)	713-683-7227 http://www.houstonalanon.org/
Association for the Advancement of Mexican-Americans, Inc. (AAMA)	713-967-6700 / 713-812-0033 http://www.aama.org/
Avance Family Support & Education Program (AAMA)	713-812-0033 http://www.avancehouston.org/
Big Brothers Big Sisters of Greater Houston	713-271-5683 / 888-887-2447 http://www.bbbstx.org/
Casa de Esperanza/Bilingual	713-529-0639 https://www.casahope.org/
Community Family Center/Bilingual	713-923-2316 http://www.communityfamilycenters.org/index.php
Child Advocates, Inc.	713-529-1396 http://www.childadvocates.org/
Children Assessment Center, The	713-986-3300 http://cachouston.org/
Children's Protective Services – Harris County Protective Services for Children and Adults	713-394-4000 http://www.hc-ps.org/
Covenant House	713-523-2231

	https://www.covenanthousetx.org/
DePelchin Children's Center	713-730-2335 http://www.depelchin.org/
Escape Family Resource Center	713-942-9500 http://www.learntoparent.org/
Family Life Ministry	713-741-8730 http://www.familylifeministryhouston.org/
Family Services of Greater Houston	713-861-4849 http://www.familyhouston.org/
Family Time Crisis Hotline	281-446-2615 http://familytimecccc.org/
Jewish Community Center	713-729-3200 http://www.erjcchouston.org/
Jewish Family Service	713-667-9336 http://www.jfshouston.org/
Justice for Children	713-225-4357 http://justiceforchildren.org/
Learning Support Center at Texas Children's Hospital	832-822-3700 http://www.texaschildrens.org/departments/psychology/our-team
Aids to Victims of Domestic Abuse	713-224-9911 http://avda-tx.org/
S.H.A.P.E. Community Center	713-521-0629 http://www.shape.org/
University of Texas Psychiatric Services	713-741-5000 https://hcpc.uth.edu/
University of Houston-Parent Education Project	713-743-5491 http://www.uh.edu/education/pep/

University of Houston-Psychology Research & Services Center	713-743-8600 http://www.uh.edu/
Victim's Assistance Centre and SAFE Program	713-274-7391 http://safesupervised.com/
Texas Crime Victims Clearinghouse (Victim Services Division)	1-800-848-4284 https://www.tdcj.state.tx.us/divisions/vs/index.html
Women's Hospital of Texas Education Department	713-790-1234 http://womanshospital.com/
Bay Area Turning Point	281-286-2525 http://www.bayareaturningpoint.org/
The Bridge Over Troubled Waters	713-473-2801 24-Hour Emergency Hotline 713-472-0753 – Administration http://www.thebridgeovertroubledwaters.org/
Brazoria County, Women's Center of	979-849-9553 http://www.womenscenterbc.com/
Fort Bend County Women's Center	281-344-5750 / Crises hotline: 281-342-4357 http://www.fortbendwomenscenter.org/
Houston Area Women's Center	Business: 713-528-6798 Domestic Violence Hotline: 713-528-2121 Sexual Assault Hotline: 713-528-7273 http://www.hawc.org/
Montgomery County Women's Center	936-441-7273 http://mcwctx.org/
Senior Services	
Alzheimer's Association – Houston and Southeast Texas Chapter	713-314-1313 24-Hour Helpline: 800-272-3900 http://www.alz.org/texas/
AARP	1-888-687-2277 http://www.aarp.org/
American Cancer Society	1-800-227-2345

	http://www.cancer.org
American Diabetes Association	1-800-342-2383 / 713-977-7706 http://www.diabetes.org/
American Heart Association	713-610-5000 / 1-800-242-8721 http://www.heart.org/
Houston/Harris County Area Agency on Aging	832-393-4301 http://www.houstontx.gov/health/Aging/index.html
Harvey Helpline for Older Adults	346-704-4CFE / 346-704-4233
Interfaith Ministries for Greater Houston	713-533-4900 https://www.imgh.org/
Legal Hotline for Texans	1-800-622-2520 http://www.tlsc.org/
New Lifestyles – The Source for Senior Living	1-800-869-9549 Visit http://www.newlifestyles.com/ for the contact number in your area
Salvation Army - Houston Salvation Army Family Shelter Salvation Army Social Services	713-752-0677 http://www.salvationarmyhouston.org/
Senior Guidance Program of the Houston Junior Forum	713-868-1850 http://houstonjuniorforum.org
West University Place, City of Senior Services	713-662-5895 http://www.westutx.gov/220/Senior-Services
Shelter Arms Senior Services In-Home Services	713-685-6577 https://www.bakerripley.org/locations/sheltering-arms-senior-services-in-home-services

16.4 Houston Area Helpful Numbers

Houston Area Helpful Numbers	
NAACP-Houston	713-526-3389 http://naacphouston.org/
Houston City Hall	713-837-0311 http://www.houstontx.gov/events/cityhall.html
Houston Health Department	832-393-5169 http://www.houstontx.gov/health/
Houston Housing Authority	713-260-0600 – Customer http://www.housingforhouston.com/
Automobile Registration (Harris County)	713-274-8000 http://www.hctax.net/
County Clerk (Harris County)	713-755-6411 / 713-274-8600 http://www.cclerk.hctx.net/
Child Support Customer Service Center	1-800-252-8014 https://www.texasattorneygeneral.gov/cs/contact-the-child-support-division
Harris County Department of Education	713-694-6300 http://www.hcde-texas.org/
Harris County District Clerk	832-927-5800 http://www.hcdistrictclerk.com/Common/Default.aspx
Harris County Offices (Main Switchboard)	713-755-5000 http://www.harriscountytexas.gov/phonedirectory.aspx
Marriage License	713-755-6411 http://www.cclerk.hctx.net/Personal_Rec/Marriage_License_Information.aspx
Probate Clerk's Office	Visit http://www.co.harris.tx.us/probate/ to determine the appropriate probate court

Harris County Veterans Services Office	281-876-6600 http://www.vso.hctx.net/
Texas Department of State Health Services (including mental health)	1-888-963-7111 http://www.dshs.state.tx.us/mental-health/
Texas Department of Insurance	1-800-578-4677 http://www.tdi.texas.gov/
Texas Workforce Commission (Houston Office)	800-558-8321 http://www.twc.state.tx.us/
Texas Department of Assistive & Rehabilitative Services (DARS) – Now with Texas Workforce Commission or Texas Health and Human Services Commission	1-800-628-5115 http://www.hhs.texas.gov/
Texas Department of Insurance – Division of Worker’s Compensation	1-800-252-7031 http://www.tdi.texas.gov/wc/indexwc.html
Texas Workers Compensation Health & Safety Hotline	1-800-687-7080 http://www.tdi.texas.gov/wc/indexwc.html
Texas Veterans Commission	1-800-252-VETS (8387) – Weekdays 7:30 am to 5:30 pm http://www.tvc.state.tx.us/
Workforce Solutions	1-888-469-JOBS (5627) http://wrksolutions.com/
Federal Courts, Southern District of Texas	713-250-5500 (Houston Division) http://www.txs.uscourts.gov/
Municipal Courts	http://www.houstontx.gov/courts/ General ticket and court information 713-837-0311 Administration Department 713-247-5479 Judicial Department 713-247-5464
Small Claims Courts	Visit http://www.jp.hctx.net/default.htm to determine the appropriate justice of the peace court.
Jail Division Public Information Website	713-247-5400 – Harris County Jail

	http://mycity.houstontx.gov/jails/
Non-Emergency number (Harris County Sheriff)	713-221-6000 http://www.harriscountysoc.org/AboutUs/ContactUs/Contact.aspx
Jury Summons Information for Harris County	713-755-6392 https://www.hcdistrictclerk.com/common/juror/Secure/jurors_earch.aspx
Texas Department of Criminal Justice	512-463-9988 (Austin) Visit http://www.tdcj.state.tx.us/ to determine the appropriate division.
Harris County Community Supervision & Corrections Department	713-755-2700 http://www.harriscountytexas.gov/cscd/
Traffic Ticket Info/Municipal Courts	713-837-0311 http://www.houstontx.gov/courts/ http://www.jp.hctx.net/traffic/default.htm
Bankruptcy Court, Southern District of Texas	713-250-5500 http://www.txs.uscourts.gov/offices/houston-division
Better Business Bureau (Houston)	713-868-9500 http://www.bbb.org/houston/
Texas Department of Insurance Consumer Help Line	1-800-252-3439 http://www.tdi.texas.gov/pubs/consumer/cb022.html
National Association of the Remodeling Industry-Houston Chapter	713-955-6210 http://www.narihouston.com/
U.S. Consumer Product Safety Commission/Bilingual	1-800-638-2772 http://www.cpsc.gov/
Emergency and Crisis Intervention Services	
Crime Stoppers	713-222-TIPS (8477) http://www.crime-stoppers.org/

Additional Assistance	
Certified Public Accountant Referral (Houston CPA Society)	713-622-7733 https://www.houstoncpa.org/homepage
Chamber of Commerce, Greater Houston Partnership	713-844-3600 https://www.houston.org/
City of Houston	Check http://www.houstontx.gov for updated information on storm clean up and dial 3-1-1 with questions
Greater Houston Fair Housing Center – Bilingual Intake for housing discrimination matter	713-641-3247 http://greaterhoustonfairhousingcenter.cfsites.org/index. php
Harris County	Check http://harrisrecovery.org/ for the latest information.
Harris County Medical Society	713-524-4267 http://www.hcms.org/home/
Houston Apartment Association	713-595-0300 https://www.haaonline.org/
Houston Association of Realtors	713-629-1900 http://www.har.com/
Univision, KXLN-TV Spanish News Station	713-662-4545 http://www.univision.com/
Library Public Houston (General)	832-393-1313 http://houstonlibrary.org/
Harris County Law Library	713-755-5183 http://www.harriscountylawlibrary.org/
Federal Public Defenders	713-718-4600 (Houston) http://www.fpdspot.org/en/
Copies of State & Federal Laws	512-463-1722 / 1-844-829-2843

	www.capitol.state.tx.us http://www.sll.texas.gov/
Harris County Tax Assessor & Collector	713-274-8000 http://www.hctax.net/
Solid Waste Management Department	Solid Waste Management is responsible for storm debris collection in the city of Houston. Visit http://www.houstontx.gov/solidwaste/ or call 3-1-1 for debris drop-off locations and pick-up information. For instructions on separating your debris for removal, see http://www.houstontx.gov/solidwaste/debris_08302017.html .

16.5 Beaumont Area Helpful Numbers

Beaumont Area Helpful Numbers	
American Red Cross (Beaumont Chapter)	409-832-1644 http://www.redcross.org/local/tx/houston/local-chapters/beaumont
Beaumont Community Housing Development Organization (Organization no longer exists)	409-813-2158
Buckner Children & Family Services	409-866-0976 / 800-381-4551 http://buckner.org/
Catholic Charities	409-835-7118 http://www.catholiccharitiesbmt.org/
Communities In Schools, Southeast Texas, Inc.	409-951-1810 http://cisset.org/
Family Services of Southeast Texas	409-883-2668 http://www.westngthenfamilies.org/
Goodwill Industries of Southeast Texas, Inc.	409-838-9911 http://www.goodwilltxla.org/
Junior League of Beaumont	409-832-0873 https://www.juniorleaguebeaumont.org/

Nutrition & Services for Seniors – Meals on Wheels of Jefferson and Hardin Counties	409-892-4455 http://seniormeals.org/
Some Other Place	409-832-7976 http://www.someotherplacebeaumont.com/
The Salvation Army of Beaumont	409-896-2361 http://www.salvationarmytexas.org/
United Way of Beaumont and North Jefferson County	409-835-4575 http://www.uwbmt.org/
Beaumont Convention & Visitors Bureau	409-880-3749 http://www.beaumontcvb.com/
SE Texas Food Bank	409-839-8777 http://setxfoodbank.org/
Blood and Plasma Research, Inc.	409-835-7268 / 409-444-2299 http://bloodandplasma.com/
LifeShare Blood Centers	409-838-5289 http://www.lifeshare.org/